



FINSEIL LIMITED
DATA ERASURE REQUEST FORM

Whereas the Kenya Data Protection Act, 2019 grants you the right to request for the deletion or removal of your personal data, please note that **this right is not absolute**. Therefore, Finseil Limited may decline your request if retaining the data is necessary for complying with other legal obligations, resolving disputes, or enforcing it's agreements. Please complete this form and email a scanned copy, along with a valid copy of your National ID or Passport, to info@finseil.ltd.

1. DATA SUBJECT DETAILS.

Please provide your details so we can accurately identify your records:

Full Name: _____

ID / Passport Number: _____

Phone Number: _____

Email Address: _____

Physical Address _____

Loan / Account Reference Number (if applicable): _____

2. REASON FOR ERASURE.

Please tick (✓) the reason that applies to your request:

The personal data is no longer necessary for the purpose for which it was originally collected.

I have withdrawn my consent (only applicable if consent was the sole legal basis for processing, e.g., direct marketing).

I object to the processing, and there are no overriding legitimate grounds for Finseil Limited to continue processing.

The personal data has been processed unlawfully.

The personal data must be erased to comply with a legal obligation.

Others (please specify below in writing)





3. SPECIFIC DATA TO BE ERASED.

Please provide details of the specific personal data or records you want deleted:

4. DECLARATION AND IMPORTANT NOTICE.

I confirm that I am the data subject named above. I understand and acknowledge the following conditions regarding this request:

Active or Unsettled Loans:

If I have an active loan facility or outstanding arrears, Finseil Limited has a legitimate interest and contractual right to retain my data for debt recovery and account management purposes. The erasure request will be denied.

Statutory Retention (7 Years):

Even if my loan is fully settled, Finseil Limited is legally required under Kenyan financial and anti-money laundering regulations to retain basic transactional and identity data for a period of up to **seven (7) years** after the closure of the account.

Finseil Limited will evaluate my request and notify me of the outcome (whether the data has been erased, or the legal reasons why the request was denied) within fourteen (14) days.

Data Subject Signature: _____

Date (DD/MM/YYYY): _____

FOR INTERNAL USE ONLY (FINSEIL LIMITED):

Date Request Received: _____

Identity Verified By (Name/Sign): _____

Action Taken/ Decision (Approved / Denied / Partial): _____

Reason if Denied / Restricted: _____





Date Completed / Customer Notified: _____

Processed By (DPO/ Manager): _____

